

FACT SHEET

COMMUNITY
RESILIENCE

One Stop Shops

24 February 2016

The One Stop Shop is part of the Victorian Government's \$2.75 million assistance package to help Great Ocean Road communities affected by the Christmas Day bushfires.

It is a roving service and will operate from four locations – Wye River, Apollo Bay, Colac and Melbourne.

The One Stop Shops will be staffed by a Bushfire Resilience Information Officer who will be able to provide information and book appointments for fire affected residents to meet with planning, environmental health, personal support and community development staff.

Appointments can be made by phoning the Colac Otway Shire Bushfire Resilience Information Centre on 5232 9400 and pressing 1.

The locations and times for the One Stop Shops are:

Apollo Bay

69 Nelson Street, Apollo Bay 10am – 4pm Monday, Tuesday, Wednesday

Melbourne

Richmond Town Hall 333 Bridge Road 2-7pm Thursday

Wye River

Surf Life Saving Club Clubhouse 10am-4pm Friday, 10am-1pm Saturday

Colac

Shire Offices 8:30 – 5pm Monday-Friday

This timetable is flexible and appointment times can be increased or decreased as required.

Fire affected residents will be advised of the operations of the One Stop Shop via the website, e-mail and social media.

All questions about the One Stop Shop should be directed to the Colac Otway Shire Bushfire Resilience Information Centre by phoning 5232 9400 or e-mailing bushfire.recovery@colacotway.vic.gov.au

